



Who do I call with questions about downtown parking or shuttle service?

The Downtown Parking Program provides services for a variety of related issues including:

- Downtown parking lots and bike parking
- Downtown shuttles, bus passes
- Resident permit parking

Downtown Parking Program 564-5656

Call the Transportation Division for information on:

- Street closures
- Traffic signal repair
- Alternative transportation
- New street signs needed

Transportation Division 564-5385

Bus route information is provided by MTD:
Metropolitan Transit Center 683-3702



How can I contribute to the beauty of Santa Barbara?

Looking Good Santa Barbara (LGSB) is a City-sponsored community organization dedicated to keeping Santa Barbara a beautiful and unique place to live, work, and visit. LGSB works on:

- Special recycling projects
- Graffiti and litter abatement
- Beautification projects

You and your neighbors, or any organized group, can participate in the Adopt-A-Block Program to clean up debris, trash and graffiti. Public Works will supply:

Garbage bags and orange safety vests
Graffiti abatement supplies
T-shirts identifying your group or sponsor

**Call Looking Good Santa Barbara
Adopt-A-Block Program 897-2526**

You can report any graffiti that you spot around town to the Graffiti Hotline.

Graffiti Hotline 897-2513



Who do I call for hazardous or solid waste recycling and disposal?

The Environmental Services Division handles questions and concerns regarding:

- Waste collection
- Recycling
- Code enforcement

Educational brochures and newsletters are available to all residents and business owners to promote reducing, reusing, and recycling. A comprehensive website offers further information:

www.sbrecycles.org
Environmental Services Division
564-5587



What if I need information about public lands?

The Land Development and Real Property Sections of the Public Works Department handle inquiries about the management of lands and easements needed for public purposes. For information call:

Real Property
564-5384 or 564-5449



Other important contact information:

Mayor: Marty Blum

City Council Members:

Iya Falcone
Dale Francisco
Roger Horton

Mayor Tempore: Grant House
Helene Schneider
Das Williams

City Administrator: James L. Armstrong
Public Works Director: Christine F. Andersen

Mailing address for City staff and City Council:
Name

Division or Department
P.O. Box 1990
Santa Barbara, CA 93102-1990



City of Santa Barbara
Public Works Department

WHO TO CALL



Public Works Department
630 Garden Street
(805) 564-5377

www.SantaBarbaraCA.gov



How can I find out about City construction activities underway in my neighborhood?

Typical construction activities include:

- Paving, chip-sealing
- Excavation
- Sidewalk improvements, access ramps

The City's Engineering Division is in charge of all current street construction activities and coordinates with the private contractors who perform the work.

Engineering 564-5363



What if there is a water main break in my neighborhood, or someone knocks down a fire hydrant?

The City's Water Distribution and Collection Division handles water main breaks, sewer back-ups, and fire hydrant knock-downs.

Information on the Recycled Water System, including the cross-connection program, is also available.

**Water Distribution and Collection
564-5413**

After 3:30 PM call 963-4286



What if I want a street light added to my neighborhood or notice one that's out?

The Facilities Maintenance Division maintains City street lights and processes requests for new ones. They also maintain facilities such as:

- City Hall and City office buildings
- Libraries
- Recreation and Community Centers

**Street Light Service 564-5416
Facilities Maintenance 564-5415**



What kind of problems does the Streets Division handle?

We fix potholes, sweep streets, repair sidewalks, clean storm drains, install street signs, remove graffiti and road debris, and set up special event barricades.

**Street Maintenance 564-5413
After 3:30 PM call 963-4286**

Pothole Hotline	897-2630
Street Sweeping Hotline	897-1903
Storm Drain Hotline	564-5458
Graffiti Hotline	897-2513



What if I see abandoned furniture or shopping carts on the sidewalk?

If you see a mattress, appliance, furniture, car battery, tree limbs, or other abandoned items on the public sidewalk or parkway, Streets Maintenance will arrange to have it picked up. Abandoned shopping carts are collected by a special service.

**Street Maintenance 564-5413
Abandoned Shopping Carts 800-252-4613**



Can I get a free pick up of my own household discarded items?

Each single-family residential trash customer may have one free curbside pick-up of discarded household items and green waste each calendar year. Call your trash company to schedule your annual pick-up. Who to call depends on whether your address is east or west of State Street.

**East of State, call MarBorg at 963-1852
West of State, call BFI at 965-5248**



How can I change my trash service or ask water bill questions?

To change your trash, green waste or recycling service, or to discuss water bills and find out about receiving financial relief for high water bills due to leaks, call:

Water Billing 564-5343



Who can provide information on the City's water quality?

Your drinking water is treated at the Cater Water Treatment Plant. Information regarding water quality standards and requirements is available.

**Cater Water Treatment
Plant 897-2609**

Where can I get information on water conservation/supply?

The City's Water Conservation Program helps local residents use water wisely.

Residents can request a free water checkup to help save water or check for leaks.

We provide easy-to-use tools for scheduling irrigation efficiently, demonstration gardens, brochures, plant lists and more.

Information on the City's water supplies is available at **www.SantaBarbaraCA.gov** and click on "learn about water conservation" or call:

**Water Conservation Hotline
564-5460**



How do I get a Public Works permit?

The Engineering Division staffs the public counter where you apply for permits that have to do with public property, such as street parking for contractor's trucks, placing a dumpster on a street, and questions about water meters, storm drains, and sewer lines.

The Public Works Counter is at 630 Garden Street. It is open from 8:30 AM to 12 noon, and 1:00 PM to 4:30 PM Monday through Friday.

Public Works Permit Counter 564-5388